



The MacIntosh Clinic @ U of T



A Contract between the MacIntosh Clinic and its Clients

The staff members of the David L. MacIntosh Sport Medicine Clinic at the University of Toronto are proud to serve all our client groups (varsity athletes, students, and general public). We recognize that among these groups there are competing demands. We are committed to providing an excellent multi-disciplinary professional service in an open concept teaching environment in a timely manner.

The staff of the MacIntosh Clinic will:

1. treat our clients with respect;
2. provide a welcoming positive environment;
3. be honest and caring;
4. maintain leading-edge knowledge and skills;
5. be thorough in assessment and treatment;
6. communicate effectively; and,
7. provide service in a timely manner.

Clients of the MacIntosh Clinic are expected to:

1. arrive on time;
2. present to the front desk upon arrival;
3. attend their appointments clean, appropriately dressed and without cologne or perfume;
4. answer our questions honestly;
5. treat the staff, other clients, and clinic space and equipment with respect;
6. play an active role in their care; and,
7. not loiter.

I verify that I have read and understood the above and agree to follow the expectations listed for clients.

Signed: _____ Date: _____

Patient's Name (Please Print): _____



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